Using MioNet™

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PATENTS

Senvid is covered by U.S. Patent Nos. 6,732,158 and 6,499,054 and other filings.

CONTACT INFORMATION

For more information, visit our web site at www.senvid.com or www.mionet.com.

TECHNICAL SUPPORT

Visit our site at www.mionet.com.

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GETTING STARTED

Welcome to MioNet

MioNet is about simplifying your digital world by transparently connecting computers and people so that you have instant access to all of your digital world and you can selectively share with others.
With MioNet, you can create your own secure "personal private network" of your computers and trusted friends, family, and business colleagues. Simply, all your resources are available on the computer you are sitting at.

MioNet Overview

MioNet gives you the freedom to share and work with all your digital files anywhere you want. You will have easy secure access to what you need, and when you need it. Anywhere you go, you can access all of the folders, drives, desktops, and even webcams on your other computers. You can let other people you trust have secure access to the files, folders, desktops, or webcams of your choosing. And, you can use MioNet to open and exchange files on other people's computers, with their permission. MioNet provides secure and simple access through most firewalls and antivirus programs. Example MioNet features include:

- Remote access to files – access, view, edit any file from any of your computers
- Remote Desktop – remotely control any of your PCs to run applications, check e-mail, etc.
- Share files and folders – share files with friends and family or business colleagues effortlessly
- Web conference – share the desktop screen of your PC for remote presentations and collaborative editing
- Remote access to webcams – view your home or business webcam from anywhere
- Let others see your webcam – open one or multiple windows to see webcams of trusted people anywhere in the world

MioNet has two different versions: MioNet Application and MioNet Web. With MioNet Application installed, you can both share and access to your computer resources by using either MioNet Application or MioNet Web. Without MioNet Application, you can only access to the shared resources by logging in to the MioNet Web browser and share resources on your other computers with MioNet Application installed. However, this access can be reached from any computer in the world with an Internet connection.

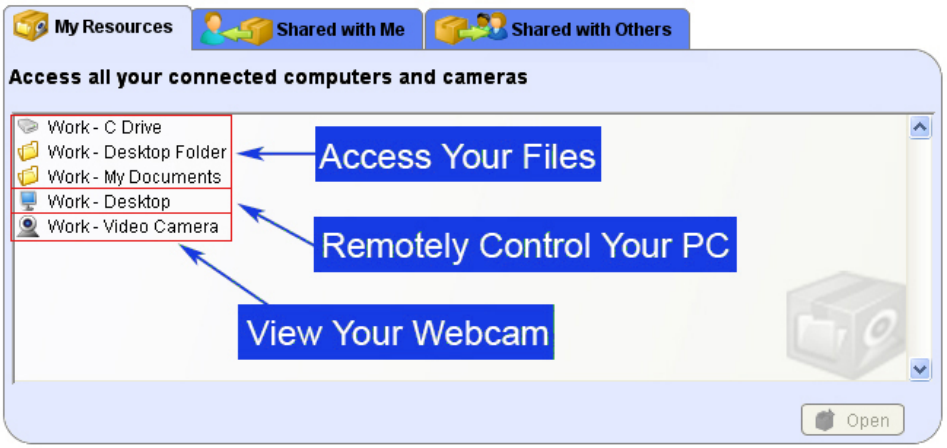
MioNet in Minutes

Getting access to your files, webcam, or desktop is easy and only takes a few minutes:

1. **Go to the computer you want the MioNet access and download MioNet from http://www.mionet.com/download**

2. **Install MioNet and fill out the registration information to create a username, password, and to register a computer name.**

3. **Go to any other computer to also download and install MioNet, or sign in at http://www.mionet.com/mionetweb using the same username and password. Your computer is ready for you to access.**



MioNet Application

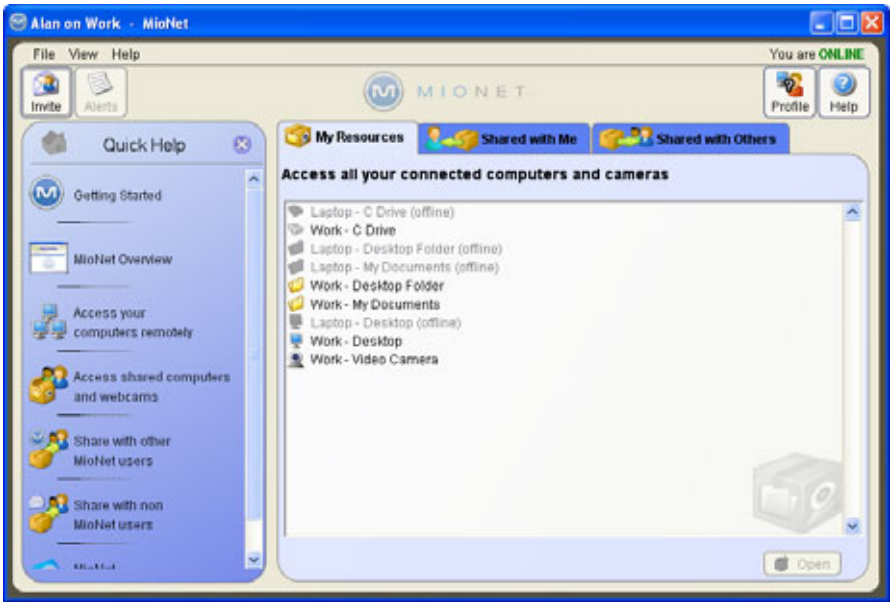
MioNet is a versatile solution that can be used for many purposes. Some examples of how people are using MioNet include:

	Application	Page
	Access all your files from your office, home, and the road	14
	Control, access, and share your desktop(s) remotely	15
	Securely view and share your webcam(s) from anywhere (check on the nanny, your kids, your pets, and home security)	16
	Share photos with family and friends	17
	Listen to your digital music from anywhere you please	15
	Share work documents with business partners	18
	Set up your own home network (connect upstairs and downstairs computers and the printer too)	17
	Run Desktop Search against all computers and shared folders	16
	Set up simple 2-way free video calls with your webcam with tools like Skype™	16
	Photo management that works with tools like Picasa™	19
	Back-up all your computers from a single desktop	19

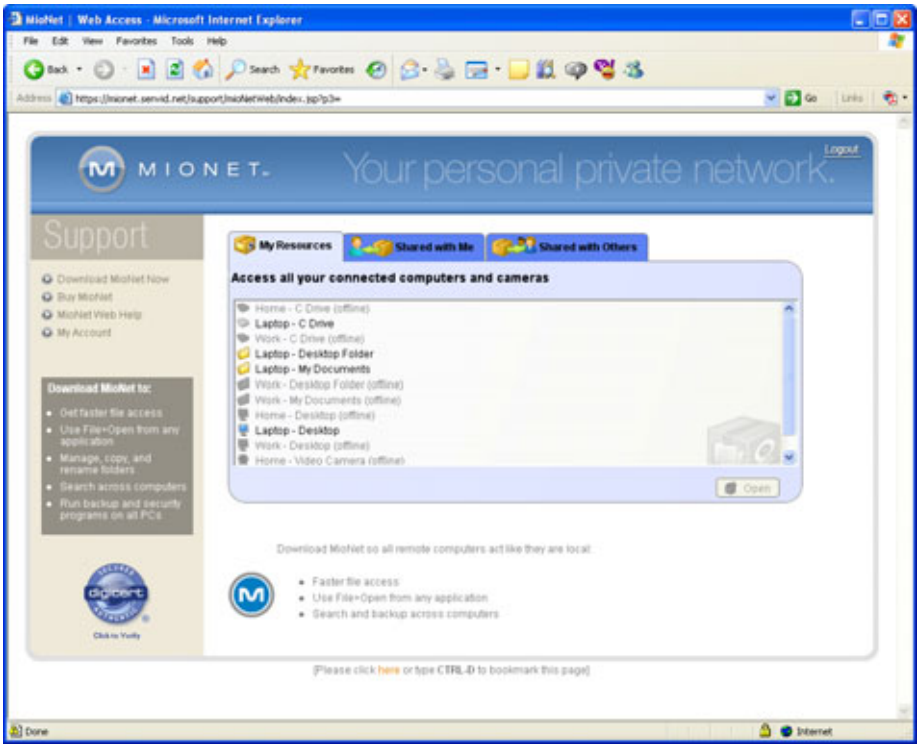
All of the content that you share is encrypted, and it is never stored on the MioNet server. Anyone can start accessing and sharing with MioNet by using one simple interface. System administration and firewall configuration skills are not required.

A Quick Introduction to the MioNet Interface

As you begin to use MioNet, this section can serve as a guide to the basic elements of the MioNet Web and MioNet Application.

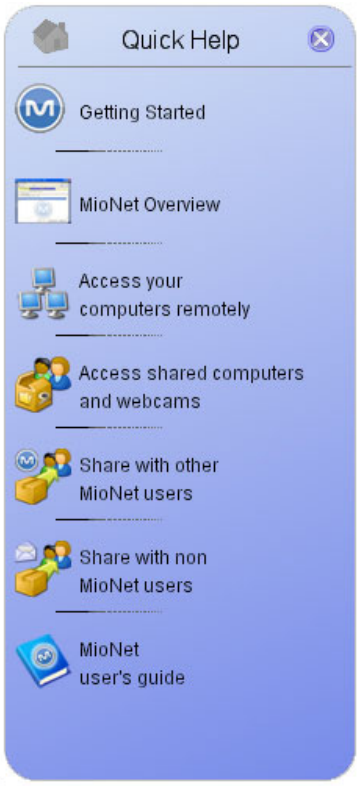


The MioNet Application Interface



The MioNet Web Interface

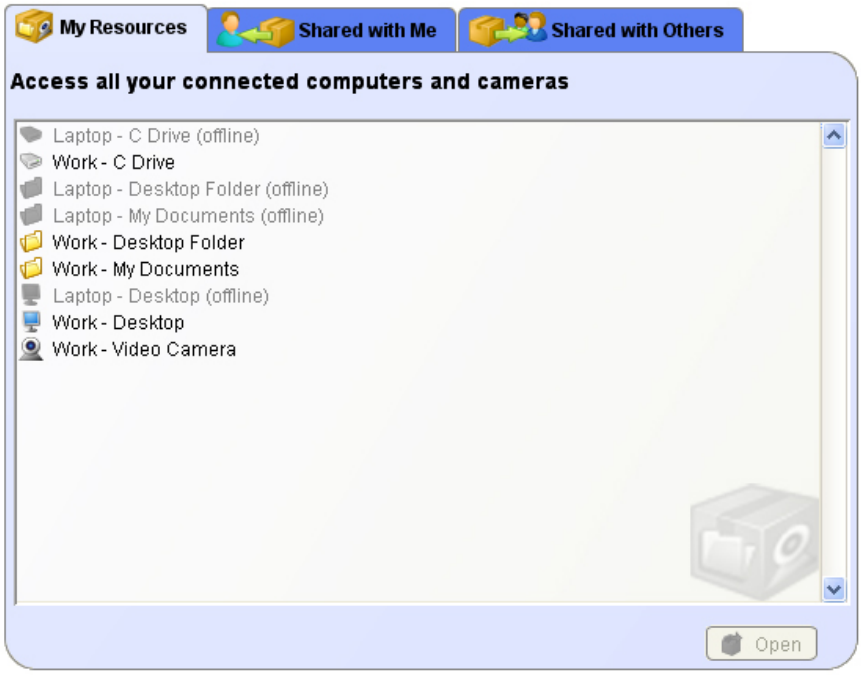
Tab or Window



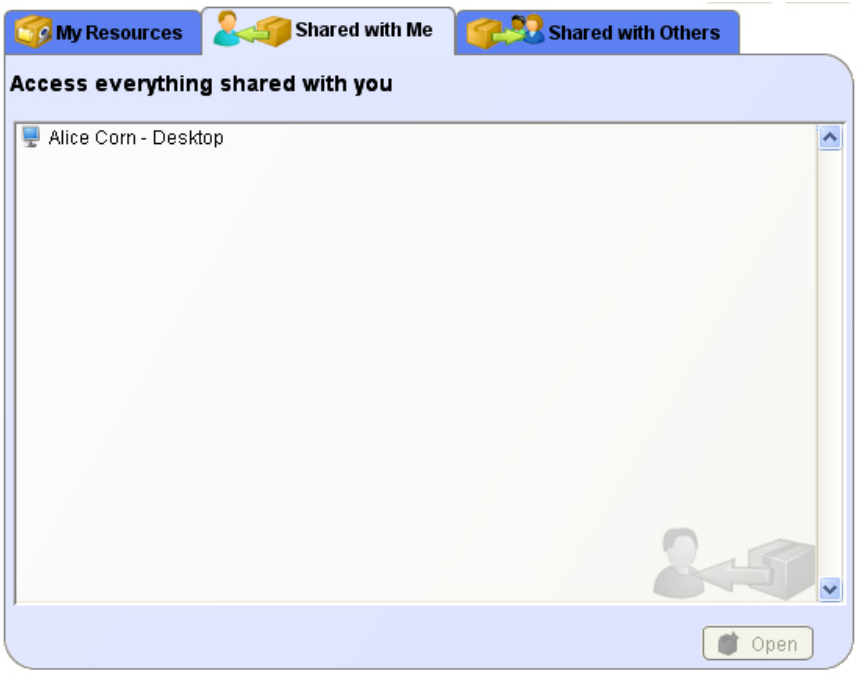
Description

Quick Help: (MioNet Application Only) Provides quick steps to assist you with key tasks. Click a topic to see more information.

You can close **Quick Help** at anytime. You can also hide **Quick Help** by choosing **View** and uncheck **Show "Quick Help."**



My Resources: (MioNet Application and MioNet Web Interfaces) This tab lists all of your computer drives, desktops, and video cameras that you can access remotely with MioNet.



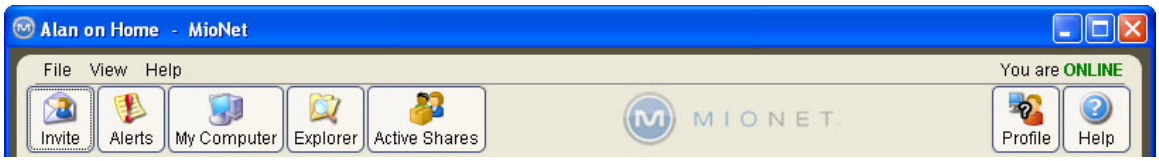
Shared with Me: (MioNet Application and MioNet Web Interfaces) This tab provides a list of resources to which you have been given access by others.

Double-click a resource name to open it.

Note: A *resource* can be a computer drive, desktop, webcam, or folder. (You can put any files or pictures you want to provide access to into a folder, then share the folder).

Share with Others: (MioNet Application and MioNet Web Interfaces) This tab provides a list of any folders, drives, desktops, or webcams that you are currently sharing. It also lists anyone else's resources to which you have been granted administrative privileges.

This is where you add the resources that you want to share and specify who gets access to them.

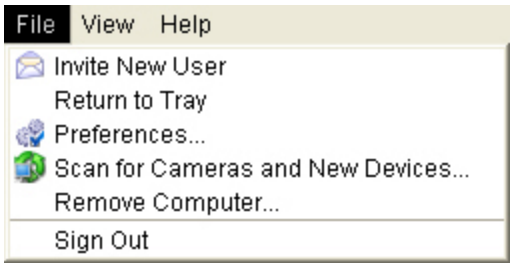


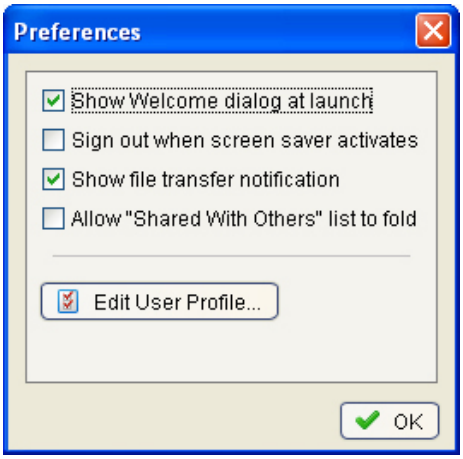
The MioNet Toolbar

MioNet Toolbar (MioNet Application Only)

Toolbar Button	Description
	Invite: Click to invite a non-MioNet user to use the software.
	Alerts: Click to see new notifications you have received regarding access rights to resources. In the dialog that appears, you can view and accept new access rights. When you see an exclamation point on this button, it means you have a new notification. This button is grayed out when you have no alerts.
	My Computer *(optional button)*: Click to open a window showing the resources on your computer.
	Explorer *(optional button)*: Click to display the full hierarchical structure of files, folders, and drives on your computer. It also shows any network drives that your computer has access to.
	Active Shares *(optional button)*: Click to quickly see what resources you are sharing.
	Profile: Click to check your Full name, User name, and E-Mail. A list of computers you have registered will be displayed along with a button to edit your profile.
	Help: Click to open the MioNet Support page

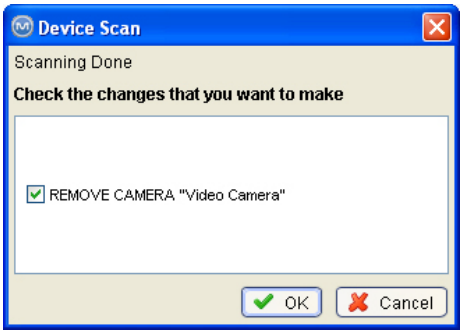
MioNet Menus (MioNet Application Only)

Menu	Description
	The File menu includes: **Invite New User:** Lets you invite a non-MioNet user to use the software. **Return to Tray:** Minimizes the application window to the icon tray. To restore, click the MioNet icon in the icon tray.

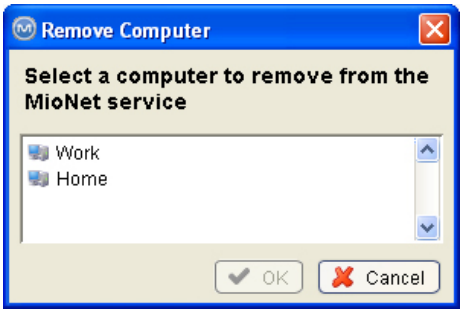


Preferences: Opens the following dialog that lets you select:

(1) **Show Welcome dialog at launch** – check if you want to always see the dialog box
(2) **Sign out when screen saver activates** – check if you want MioNet to sign out when your screen saver activates
(3) **Show file transfer notification** – check if you want to see the details of file transfers
(4) **Allow "Share with Other" list to fold** – check if you do not want to compress all the details relating to shared resources
(5) **Edit User Profile** – click button to modify your First Name, Last Name, and/or email address.



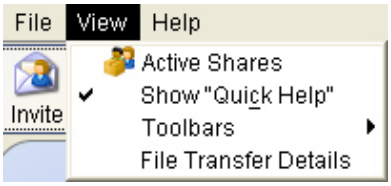
Scan for Cameras and New Devices...: Opens a dialog that lets you scan for newly connected devices for MioNet to recognize.



Remove Selected Computer: Allows you to remove a selected computer from **My Resources**. To use this command, first stop MioNet on the computer you want to remove, and then go to MioNet on another of your computers. Select the computer you want to remove, and click OK. (In order to Stop MioNet, you must go to Start>AllPrograms>MioNet>Stop MioNet).

Sign Out: Signs you out of the application.

Note: *When you Sign Out, MioNet is still running and providing sharing services to authorized users.*

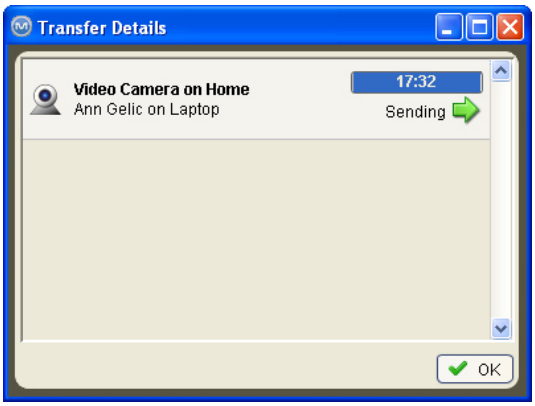


The View menu includes:

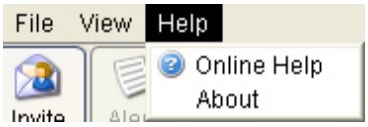
My Active Shares: Opens a window that lets you quickly see what resources you are sharing and with whom they are shared.

Show "Quick Help": Choose this to show or hide the **"Quick Help"** window**.**

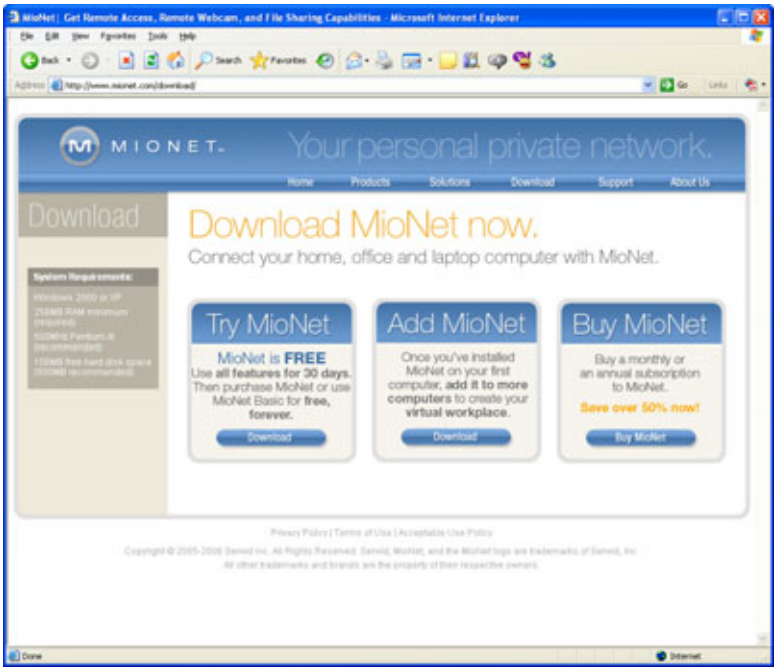
Toolbars: This allows you to customize your toolbar with **My Computer**, **Windows Explorer**, and **My Active Shares** icons. Simply check the icons that you want to appear on your Toolbar.



File Transfer Details: This shows you status of all the files that you are transferring.



The Help menu includes:



Online Help: Opens the MioNet Support Web page, which lists FAQs, a KnowledgeBase, User Manual, several tutorials on how to use MioNet, and information on how to contact Customer Support.

About: Displays a window with the version number of MioNet.

SETTING UP YOUR FIRST MIONET COMPUTER

Setting up a computer for MioNet sharing and access involves two simple steps: You just need to make sure that MioNet is installed and registered on the first computer, and to make sure that the computer is on and connected to the Internet when you want the shared resources and access to be available.

1. *Install and register your MioNet account on your first computer.* To install and register on the first computer, load MioNet from a CD or other media you have received, or go to **http://www.mionet.com,** click the **Download Now** button, and follow the instructions.

   Once you have registered with MioNet, you will not need to re-register for another user name and password when installing MioNet on your other computers. You only have to register for the new computer name.

2. If you want your resources on a computer to be accessible, the computer must be powered on (and not in standby or hibernation mode), and connected to the Internet. MioNet will operate over a dial-up connection; however, MioNet performs best when used with a broadband Internet connection.

   - When your computers go into Hibernation or Standby mode, MioNet will not work properly. However, you can still lock your computer. Please see chapter on ***Windows Power Saving Modes***.

3. To access your computer remotely from another computer, you can install MioNet on that computer by following the steps in ***Setting Up Multiple Computers on One Account for Integrated File Access***, or you can go to any PC with a web browser and Internet connection. If you choose to access to your computer by using web browser, type in the web page **http://www.mionet.com/mionetweb** or go to **http://www.mionet.com** and select MioNet Web Sign-In. Enter your username and password when prompted, and you will have secure access to your PC.

SETTING UP MULTIPLE COMPUTERS ON ONE ACCOUNT FOR INTEGRATED FILE ACCESS

By setting up multiple computers on one account (using one username and password), you will have multiple accesses to your computers from any other MioNet computer. With MioNet installed, each computer will be listed as another drive in "My Computer" window, and now any application can use the data from any of your computers as if it were local. Using the File>Open command from any application will allow you to open a file from any of your MioNet registered computers more easily than any other software in the world.

Setting up MioNet on a second computer involves two simple steps: You just need to make sure that MioNet is installed and registered on the computer, and to make sure that the computer is on and connected to the Internet when you want the shared resources and access to be available.

1. *Install MioNet on each of your computers and use the same username and password you used for the first computer.* MioNet will automatically make each computer available to all of your other computers. You can use one MioNet account on up to five of your own computers. (Each computer must have a unique computer name registered with MioNet.) Install MioNet directly from a CD that has been supplied to you, or go to **http://www.mionet.com,** click the **Download Now** button, and launch the installer.

   Once you have registered with MioNet, you will not need to re-register for another username and password when installing MioNet on your other computers. You only have to register for the new computer name.

2. If you want your resources on a computer to be accessible, the computer must be always powered on (and not in standby or hibernation mode), and connected to the Internet. MioNet will operate over a dial-up connection; however, MioNet performs best when used with a broadband Internet connection.

- When your computers go into Hibernation or Standby mode, MioNet will not work properly. However, you can still lock your computer. Please see the chapter on ***Windows Power Saving Modes*** for more details.

SETTING UP YOUR COMPUTERS FOR MIONET SHARING

Setting up a computer for MioNet sharing involves two simple steps: You just need to make sure that MioNet is installed and registered on the computer, and to make sure that the computer is on and connected to the Internet when you want the shared resources to be available.

1. *Install and register your MioNet account on each of your computers.* You can use one MioNet account on up to five of your own computers (each computer must have a unique name). To install and register the other computers, go to **http://www.mionet.com,** click the **Download Now** button, and follow the instructions.

   Once you have registered with MioNet, you will not need to re-register for another user name and password when installing MioNet on your other computers. You only have to register for the new computer name.

2. If you would like your resources on a computer to be accessible, the computer must be powered on (not in standby or hibernation mode), and connected to the Internet. MioNet will operate over a dial-up connection; however, MioNet performs best when used with a broadband Internet connection.

   - When your computers go into Hibernation or Standby mode, MioNet will not work properly. However, you can still lock your computer. Please see ***Windows Power Saving Modes*** for more details.

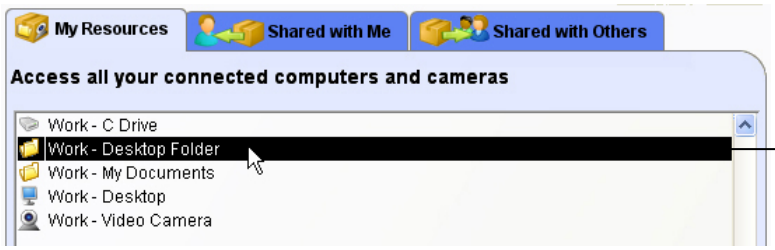
QUICK REFERENCE: HOW DO I…?

This section provides quick answers to common "How Do I…?" questions that MioNet users may have.

This quick reference assumes that your computers are already set up as described in ***Setting Up Your Computers for MioNet Sharing***. You also can find more details about these kinds of tasks, and others, in later sections in this manual.

How Do I Access a File on My Other Computer?

MioNet Application and MioNet Web: To access the file, go to the **My Resources** tab, and then double-click the computer drive that contains the file.


My Resources
Shared with Me
Shared with Others
Access all your connected computers and cameras
Work - C Drive
Work - Desktop Folder
Work - My Documents
Work - Desktop
Work - Video Camera
Double-click to see and access files on your other computer.

In the new window that appears, locate the file you want to access.

Now you can do any of the following:

- *View and edit the original folder/file:* Double-click or click the Open button to open the file. You can then make changes to it. When you save these changes, they are saved in the original file on

the other computer (you are not working with a copy). You can also save it to any other computer in My Resources or in any other folder which others have shared with you (you must have "Read & Write" rights).

- *Copy it to your computer:* You can copy the file to your local computer simply by dragging it.
- *Move it to your computer (does not apply to MioNet Web):* To move the file to the local computer instead of copying it, hold down the Shift key while you drag the file to a place on your local computer.

Note: For more detailed steps, see ***Accessing or Exchanging Files with Other Computers***.

How Do I Access a File on Someone Else's Computer?

MioNet Application and MioNet Web: You can access files on someone else's computer in the same way you would access files on your other computer (described in the previous section), except that you go to the **Shared With Me** tab to locate the file.

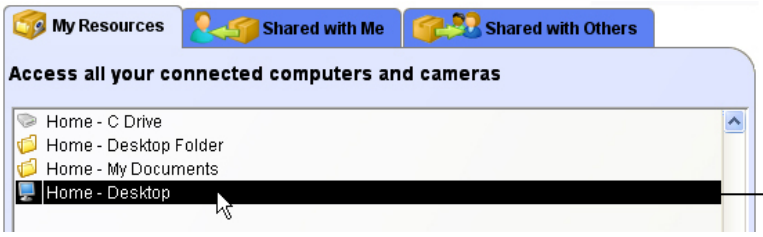
My Resources
Shared with Me
Shared with Others
Access everything shared with you
Ann Gelic - My Pictures
Ann Gelic - Temp
John Doe - Temp (offline)
Alice Corn - Desktop
Ann Gelic - Desktop
John Doe - Desktop (offline)
Alice Corn - Video Camera
Ann Gelic - Video Camera
Double-click the folder you want to access on the other person's computer.

Once you locate the file in the shared folder, you can do any of the followings:

- *View and edit the original folder/file:* In MioNet Application, double-click or click the Open button to open the file. If you have been given the Write access, you can then make changes to it. If not, you can only read the data. Permissions can only be changed by the owner of the file (See ***Changing Permission Levels*** for more details). When you save these changes, they are saved in place of the original file on the other person's computer (you are not working with a copy). In MioNet Web, double-click to open the file and Save As… to save it locally. You may then Drag and Drop files into the folder.
- *Copy it to your computer:* For both MioNet Application and MioNet Web, to copy the file, just drag it to your desktop or a folder on your computer.
- *Move it to your computer:* In MioNet Application, if you have been given the Write access to a file, you can move it to your own computer by holding down the Shift key while you drag it to a place on your local computer. This function does not apply to MioNet Web.

How Do I Access the Desktop on My Other Computers?

MioNet Application and MioNet Web: To access the Desktop on your other computer(s), go to the **My Resources** tab, and then double-click the desktop you want to access remotely.


My Resources
Shared with Me
Shared with Others
Access all your connected computers and cameras
Home - C Drive
Home - Desktop Folder
Home - My Documents
Home - Desktop
Double-click the desktop you want to access

The selected Desktop will be connected.

Now you can do any of the followings:

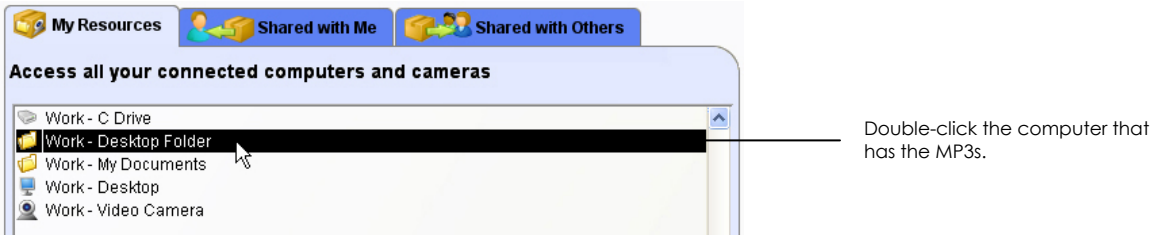
- Have the flexibility of working from home
- Help troubleshoot IT issues for family and friends
- Perform web presentations remotely
- Demo software applications without having to travel or install the product
- Check your office email and schedules from an airport kiosk

Note: For more detailed steps, see ***Accessing or Exchanging Files with Other Computers.***

How Do I Listen to My Music Files on Another Computer?

Listening to your MP3s from another computer is easy by using the MioNet Application.

1. Go to **My Resources** and double-click the computer that has the desired MP3s.


My Resources
Shared with Me
Shared with Others
Access all your connected computers and cameras
Work - C Drive
Work - Desktop Folder
Work - My Documents
Work - Desktop
Work - Video Camera
Double-click the computer that has the MP3s.

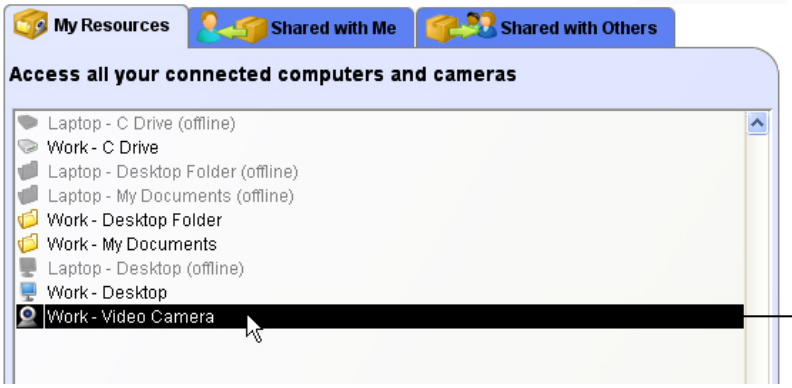
2. Find the file that you want to listen to and double-click it. Your default media player will play the song.

You can also expand your Media Player's library by adding songs from your other computers to your listings. Click on the **Add to Library** button on the lower left corner of the Windows Media Player, and select the folder, file, play list, URL, or drive from which you want to add music files to your library. The songs will only be played if the computer hosting the songs is turned on and MioNet is running.

Note: For more detailed steps, see ***Accessing or Exchanging Files with Other Computers.***

How Do I View My Home Webcam from Work?

You may want to keep an eye on your home while you are at work. To view your webcam with MioNet, go to **My Resources** and double-click your home webcam.


My Resources
Shared with Me
Shared with Others
Access all your connected computers and cameras
Laptop - C Drive (offline)
Work - C Drive
Laptop - Desktop Folder (offline)
Laptop - My Documents (offline)
Work - Desktop Folder
Work - My Documents
Laptop - Desktop (offline)
Work - Desktop
Work - Video Camera
Double-click the webcam you want to view.

A webcam view window will display the live video.

Tips:

- By setting up webcams, you can set up a two-way video conference call with an Internet telephone service, like Skype™.
- Curious about your pet's daily activities? Want to make sure your kids are doing their homework? Check on your pets and children while you're at work or on the road

Note: For more information, see ***Sharing and Viewing Webcams.***

How Do I Search for Files on All of My Computers?

Sometimes you need a file, but you aren't quite sure which computer it's on, or you want to locate all the copies of the file on all of your drives.

When your other computers are accessible to you through the MioNet Application, you can search all of your drives at once simply by using your system's standard search tool or programs like Microsoft's MSN Desktop Search or Copernic™.

By default, when you search in **My Computer**, it searches all of your MioNet-accessible drives.

Keep in mind that searching all drives at once, including those on other computers, takes some time. If you want to use the Microsoft search program:

1. Double-click the **My Computer** icon on your desktop.
2. Click the **Search** button, select and enter the criteria you are looking for, and then click **Search.**

Other desktop search programs enable this extended search as well.

Copernic™: if you install Copernic™ on your computer, select **Options**, **Files**, and **Add** to include MioNet drives to the search index. By expanding the listing for **My Computer**, you can view all the drives to which you have access.

Note: Searching is also described in details in ***Searching.***

How Do I Set-up a Home Network?

By installing MioNet on all of your home computers, you can easily create a home network so that you can access information from any computer in your home. By installing the MioNet Application on all home computers, you can easily access the upstairs computer from downstairs and vice versa.

If you have a wireless network at home, using MioNet will improve security on the shared data as it will be strongly encrypted, which is generally not used on most home wireless networks.

Lastly, when you are sitting at the computer with the printer, but the file is on a different computer, you can now access that file and print it on your locally connected printer. Extending your home network is also easy, so you can access your home data files even when you're at work or on the road.

To set up a computer, simply follow the instructions under ***Setting Up Your Computers for MioNet Sharing***.

How Do I Share a File, Folder, Desktop, Webcam, or Pictures with Someone?

Whether you need to share a project file with a colleague or want to make a set of digital photos, desktop, or a webcam view available to your friends and family, the sharing process is the same in every case.

In MioNet, any items you share are called *resources*. A resource can be a folder, webcam, desktop or computer drive (You put any files or pictures you want to provide access to into a folder, then share the folder).

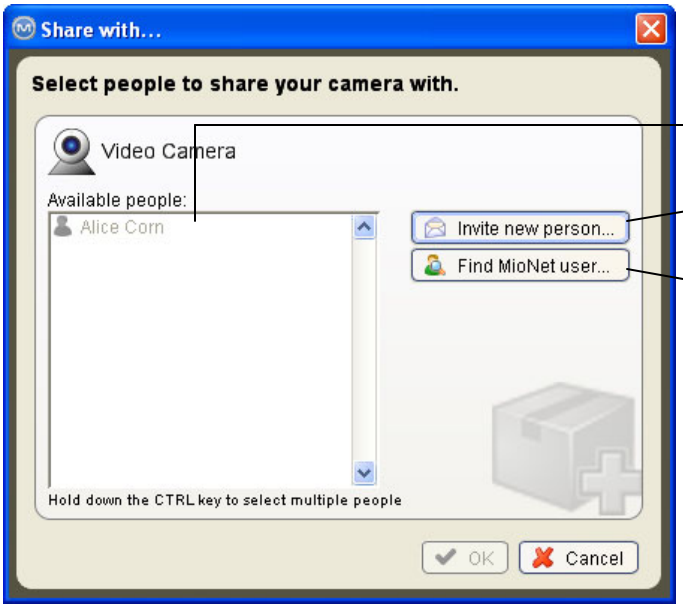
1. Go to the **Share with Others** tab and do one of the following:

   - *If you have shared this resource before:*
     a. Select it from the list.

     b. Then, click the **Share With** button.

   - *If you have not shared this resource before,* click the **Folder, Camera,** or **Desktop** button, then choose what you wish to share.

2. In the dialog that appears, select the person with whom you want to share, then click **OK.**



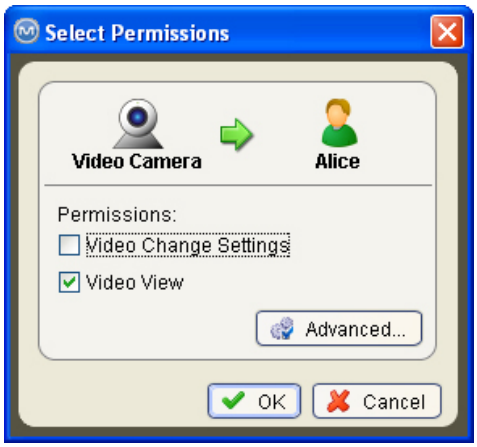
If the person is listed, select their name.

If they are not a MioNet user, click **Invite new person**.

If a MioNet user is not listed, click **Find MioNet user**.

- If the person is not on the list, but is a MioNet user, you can click **Find MioNet user** to locate them. You will need to have his or her username or email address.
- Hold down the control (Ctrl) key to select multiple people.
- If the person is not a MioNet user, you can invite him or her to download MioNet for free so that they can access your shared resources. However, he/she can also access your shared resources through MioNet Web by clicking on the link provided in your invitation email. In order to invite a new user, click **Invite new users**, then simply enter an email address and click **Send Invitation**. To invite multiple people, just list all the email addresses and separate them with a semicolon (;). And, if you want to, you can customize the message.

3. You are asked to choose the permission level (See ***Understanding and Specifying Permission Levels***). Check the desired permission, and then click **OK.**



Once the person installs MioNet and accepts the Alert, he/she will have access to your file, folder, desktop, or webcam. However, if the person chooses to click on the link from your email to access your shared resources, he/she can only access those resources, but cannot share his/her resources with the other people.

Note: For a more detailed breakdown of the above steps, see the next section,

How Do I Backup All My Computers at Once?

You can easily back up all of your data (and data that is shared with you) on any drive you wish. With the MioNet Application, you can use the Microsoft™ back up wizard to select the resources you want to back up and where you want to back up the resources.

To start Backup, click **Start**, point to **All Programs**, point to **Accessories**, point to **System Tools**, and then click **Backup**.

1) In the wizard, select **Back up files and settings** and click **Next**
2) Select **Let Me Choose What I Want to Back Up** and click **Next**
3) Expand the **My Computer** listing and select the resources you want to back up and follow the remaining instructions on the back up wizard. You will see all your MioNet connected computers and folders shared with you.

How Do I Manage My Photos on Multiple Computers?

Managing your photos over multiple computers can be simplified with tools such as Picasa™ and the MioNet Application. To see all the photos that on your computers and those shared with you, simply:

1) Download Picasa™ and launch the program
2) Click **Tools** and then select **Folder Manager**
3) Click on the drives that you want to scan and choose the **Scan Once** or **Watch for Changes** radio button in the section to the right. The drive will be added to the **Watched Folders** section and Picasa will routinely scan through all of these drives to display thumbnails of your extended photo collection.

GIVING OTHERS ACCESS TO RESOURCES ON YOUR COMPUTER

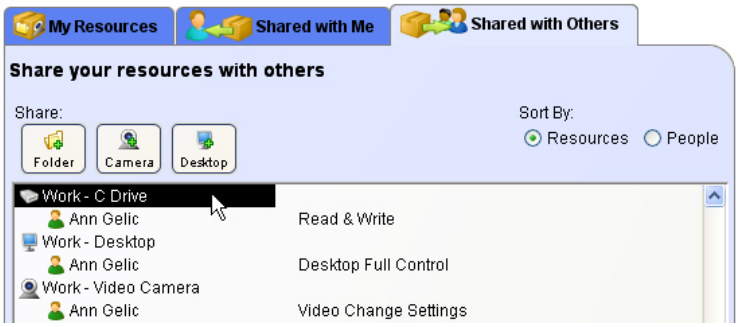
You can let other people have access to specific files in your computer by placing the files in a folder to which you will grant the access permissions. Once they have the access privileges, they can open the folder on their computer from the **Shared with Me** tab in MioNet. You can also give them access to your webcam and/or desktop so they can view these resources on their computer.

Giving Access to Other MioNet Users

1. Go to the **Share with Others** tab and do one of the following:

- *If you have shared this resource before:*

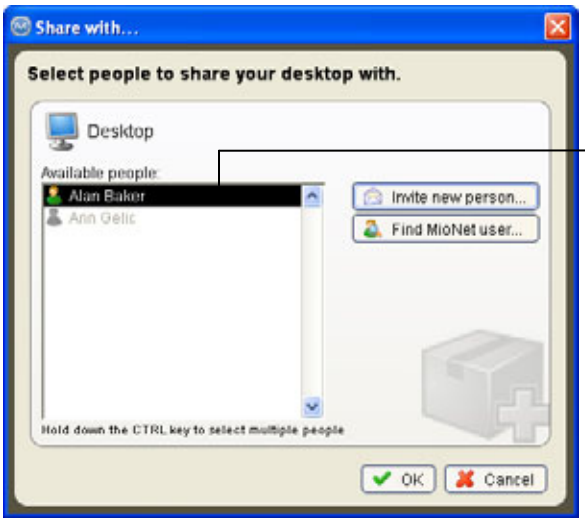
    a. Select it from the list.



    b. Then, click the **Share With** button.

- *If you have not shared this resource before,* click the **Folder, Camera,** or **Desktop** button, then choose what you wish to share.

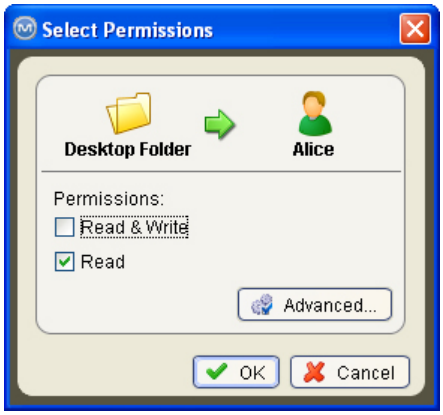
2. In the dialog that appears, select the person with whom you want to share, then click **OK.**



Select the person you want to share with, then click **OK**.

If the person is not on the list, but is a MioNet user, you can click **Find MioNet user** to locate them. You need to have his or her username or email address to enter in the dialog. Hold down the control (Ctrl) key to select multiple MioNet users.

3. You are asked to choose the permission level (See **Understanding and Specifying Permission Levels** for more details). Check the desired permission, then click **OK.**



Once the person accepts the Alert that tells them you want to share a computer resource with them, they will have access to your folders, desktop, or webcam.

Giving Access to People Who Are Not MioNet Users

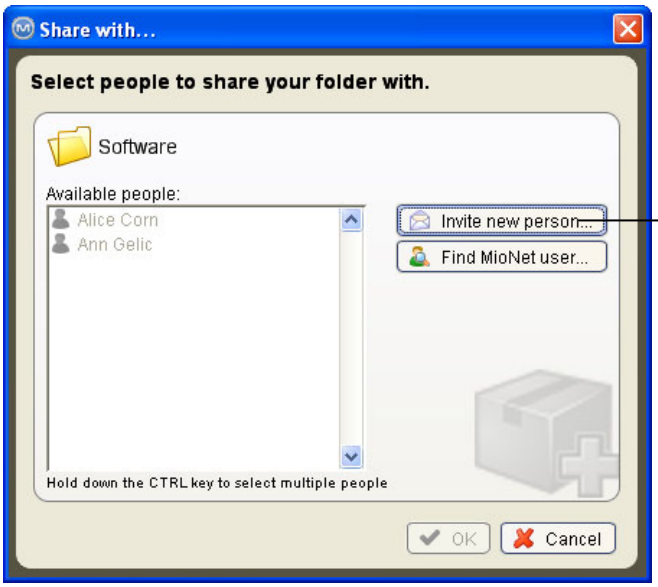
MioNet lets you assign access to people who are not yet MioNet users. This process includes sending them an automatically generated email with a link to download MioNet for free so that they can open

what you have shared with them, or they can also click on another link provided in the email to access to the shared resources by using MioNet Web without the installation of MioNet Application.

1. Go to the **Share with Others** tab and do one of the followings:

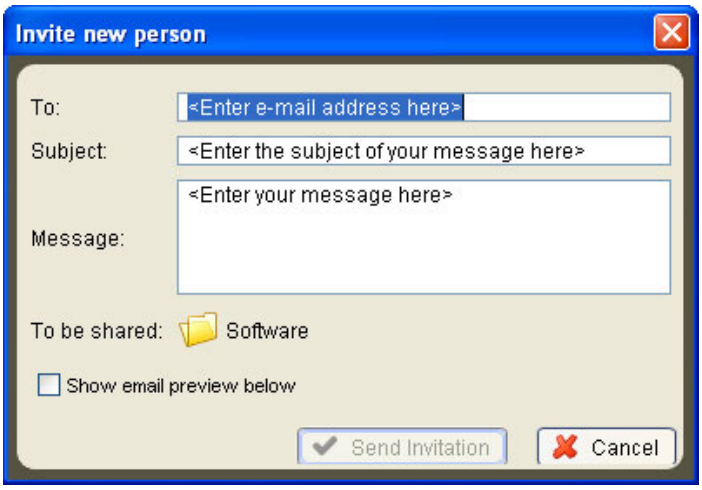
   - *If you have shared this item before,* select it from the list, then click the **Share With** button.
   - *Or, if you have not shared this item before,* click the **Folder**, **Camera**, or **Desktop** button, then select what you wish to share.

2. In the dialog that appears, click **Invite new person.**



Click **Invite new person**.

3. In the **Invite new person** dialog, enter the email address of the person you wish to invite (or addresses if you are sending to multiple people). You can customize the message if you want. Click **Send Invitation**.



4. You will be asked to choose the permission level (See ***Understanding and Specifying Permission Levels*** below). Check the desired permission, then click **OK.**

Once the person installs MioNet and accepts the Alert, he or she will have access to the item you shared with them.

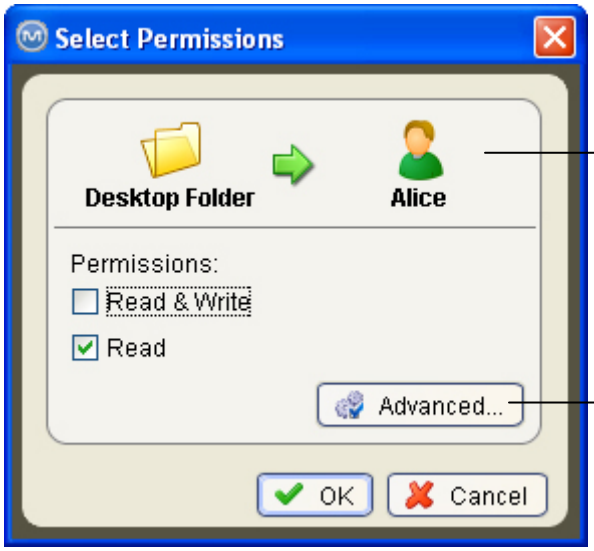
Understanding and Specifying Permission Levels

Permissions define the nature of access given to use a resource. When you share with someone in MioNet, the **Select Permissions** dialog appears and gives you the choice of three different levels of access for them.

Choosing Permission Levels

The Select Permissions dialog gives you the following three levels of permission to choose from for resources you share:

- **Read:** Lets someone read or copy files you are sharing with them.
- **Read & Write:** Lets someone read, copy, move, and edit files to which you have given them the access. Also lets them copy and move files to the folder to which they have Write access. *It's **important** to realize that unless someone copies a file and edits only the copy, they are working on the original file on your computer. This means any changes they save will be saved to your file on your computer.*
- **Administrative:** Lets someone read, copy, move, and edit files, as well as manage the permissions and access of the resource. *This means they can give others access to your resource.* (Make sure that you want to allow this.) To assign administrative permission to someone you need to click the **Advanced** button in the **Select Permissions** dialog.



These icons show you the item and person for which you are assigning permissions.

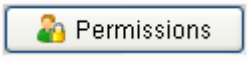
If you want to give someone administrative privileges, click **Advanced** to open the Advanced Permissions dialog.

Changing Permission Levels

Once something is shared with someone, you can always go back and change the level of permission you originally assigned.

1. Go to **Share with Others** tab.
2. Double-click the resource to see the names of those who have access to it.

3. Highlight the person's name and click the **Permissions** button.



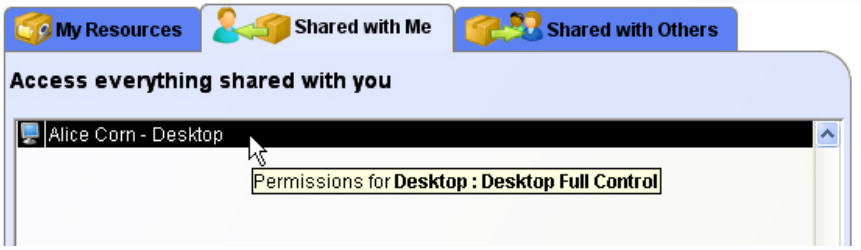
4. In the Select Permissions dialog that appears, change the permission level, then click **OK.**

To verify the change, wait briefly and you will see the updated permissions in **Share with Others**.

Finding Out What Permissions You Have

To see what permissions you have been given for a resource:

- In the **Shared with Me** tab, select the resource you want to know about and let the cursor pause there for a few seconds. A text box appears that tells you the type of permission you have for the resource.


My Resources
Shared with Me
Shared with Others
Access everything shared with you
Alice Corn - Desktop
Permissions for Desktop : Desktop Full Control

RECEIVING ACCESS TO OTHER PEOPLE'S FILES (ALERTS)

When someone uses MioNet to share a resource with you, MioNet sends you a notice (an "Alert"). The **Alerts** button in the MioNet toolbar will then have an exclamation point on it. If the **Alerts** button is grayed out, there are no notices.

If there is an exclamation point on the Alerts button, you have new notices.

There are several kinds of Alerts you can receive. An Alert can tell you:

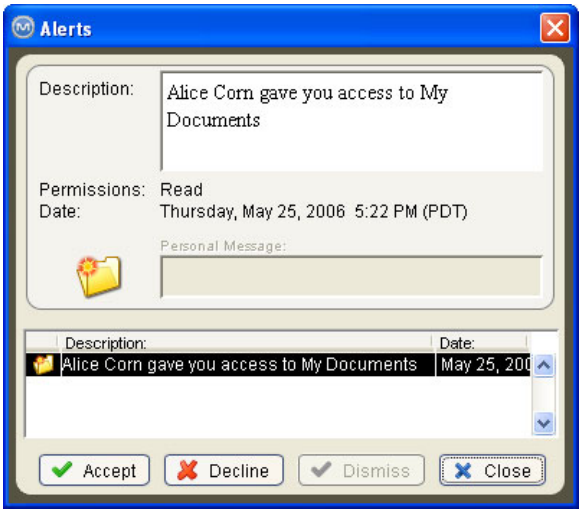
- Someone gave you access to a resource.
- Someone modified your permissions to a resource.
- Someone removed your access to a resource.
- Someone accepted access to a resource.
- Someone accepted permissions for a resource.
- Someone declined the access to a resource.
- Someone declined permissions for a resource.
- Someone is trying to access a resource on your limited account (see ***Billing and Payments: Limited Accounts*** for more details).

Many of these Alerts can also include an optional personal message for you.

With the exception of an alert that someone has granted you access to a resource, the notices will not require an action from you. Once you have read them you can select them and click **Dismiss** to remove them from the **Alerts** window.

If someone gave you access to a resource, you are required to accept or decline the access:

1. Click the **Alerts** button.
2. In the Alerts dialog, select the notice, then click **Accept**.



You can now open this resource by double-clicking it in your **Shared with Me** tab.

The **Alerts** dialog keeps the list of Alerts you accept or decline. To remove an alert from the list after the user has accepted or declined it, just select it and click **Dismiss**.

ACCESSING OR EXCHANGING FILES WITH OTHER COMPUTERS

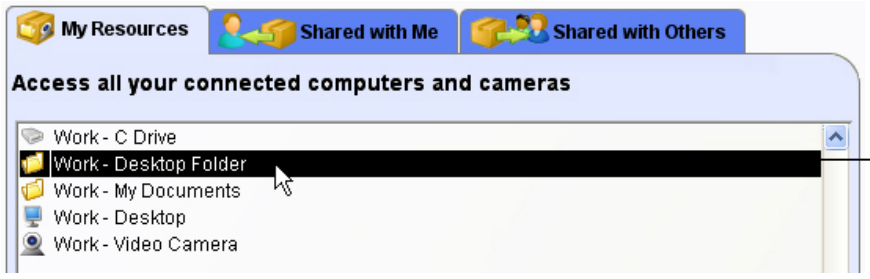
You can use MioNet to open and exchange supported files (such as pictures, music, and project files) on other computers. Whether you are opening and exchanging files between your own computers or with someone else's computer, the process is very similar.

Note: These steps assume that all the computers are already set up with MioNet, as described in ***Setting Up Your Computers for MioNet Sharing*** on page 16.

Opening, Moving, or Copying Files from Your Other Computer

To access a file on one of your other computers:

1. Go to the **My Resources** tab, and then double-click the drive or folder that contains the file.


My Resources
Shared with Me
Shared with Others
Access all your connected computers and cameras
Work - C Drive
Work - Desktop Folder
Work - My Documents
Work - Desktop
Work - Video Camera
Double-click to view and access files on your other computer.

2. In the window that appears, locate the file you want to access.

   Now you can do any of the followings:

   - *View and edit the original file/folder:* Double-click to open the file, and make any changes you'd like. The changes you make will be saved in the original file on the remote computer.
   - *Copy it to your computer:* You can copy the file to your local computer simply by dragging it. This way you can make changes that don't affect the original on the other computer.
   - *Move it to your computer:* Using the MioNet Application to move the file to your local computer instead of copying it. Hold down the **Shift** key while you drag it to a place on your local computer.

Moving or Copying a File to Your Other Computer

Once you move or copy a file to your local computer using the MioNet Application, you can put it back on the other computer by opening the other drive from the **My Resources** tab, then hold the **Shift** key and drag the file back to the drive, as described below. However, the moving function does not apply to MioNet Web.

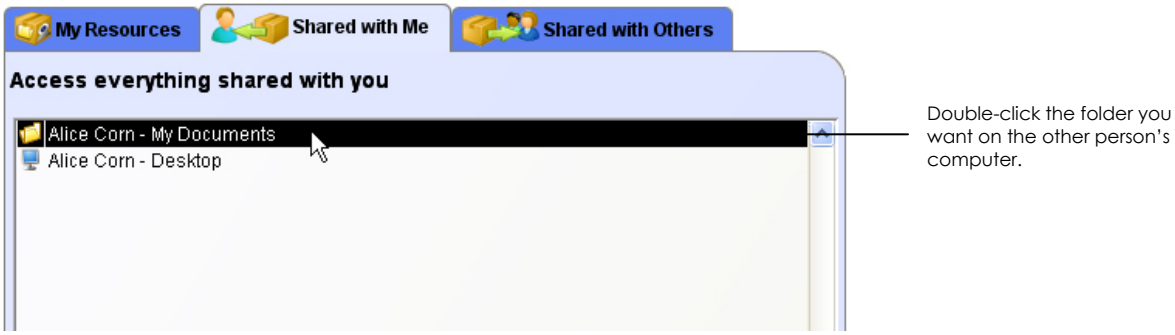
1. Go to **My Resources**.
2. Double-click to open the drive you want.
3. Hold the **Shift** key down while dragging the file to the drive.

Opening, Moving, or Copying Files from Others' Computers

You can access files on someone else's computer in the same way you would access files on one of your other computers, except that you go to the **Shared with Me** tab to locate the file.

In order to have access to a resource on someone else's computer, they must first give you access with MioNet. (For more information, *see* ***Receiving Access to Other People's Files***).

1. Go to the **Shared with Me** tab, then double-click the folder containing any files you need.


My Resources
Shared with Me
Shared with Others
Access everything shared with you
Alice Corn - My Documents
Alice Corn - Desktop
Double-click the folder you want on the other person's computer.

2. In the window that appears, locate the file you want.

   You can do any of the following:

   - *View and edit the original file/folder:* Double-click to open the file. If you have Write permission, you can then make changes to it. When you save these changes, they are saved in the original file on the other person's computer (You are not working with a copy).
   - *Copy it to your computer:* To copy the file, just drag it to the desktop or a folder on your computer. This way you can make changes that don't affect the original on the other computer.

- *Move it to your computer:* If you are using MioNet Application and been given Write access to a file, you can move it to your own computer by holding down the **Shift** key while you drag it to a place on your local computer.

Moving or Copying Files to Someone Else's Computer

Once you move or copy a file to your local computer using MioNet Application, you can put it back on the other drive by opening the folder on the other drive from the **Shared with Me** tab, then Shift-dragging the file back to the drive, as described below. Assuming you have been given access and Write permission with MioNet to another person's resource, you can move any file to their computer using this method.

1. Go to the **Shared with Me** tab.
2. Double-click to open the folder where you want to place the file.
3. Hold the **Shift** key down while dragging the file to the remote folder.

SHARING AND VIEWING WEBCAMS

What if you want to share live video on your webcam securely with other people or on your other computers? MioNet makes it possible. You can also view other people's webcams with their permission.

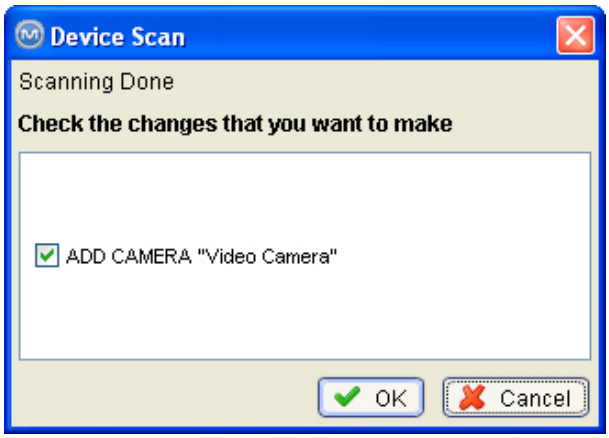
Note: These steps assume that all the computers are already set up with MioNet, as described in:

- **Setting Up Your First MioNet Computer** on page 15.
- **Setting Up Multiple Computers on One Account for Integrated File Access** on page 15.
- **Setting Up Your Computers for MioNet Sharing** on page 16.

Adding a Webcam to "My Resources" List

To share a webcam remotely with other computers, you must first add it to your **My Resources**:

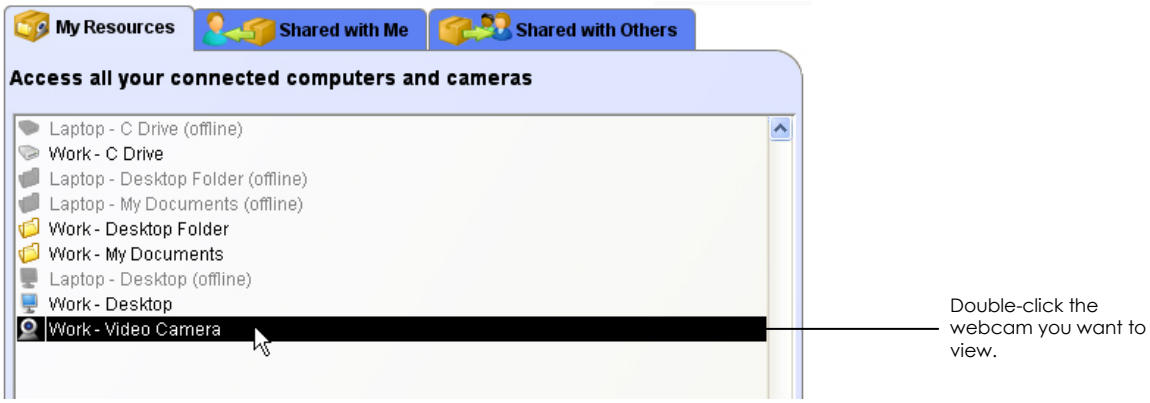
- If the webcam is connected to your local computer, but not shown in the **My Resources** window, close the window and choose **File** > **Scan for Cameras and New Devices...**



Note: Please make sure you have installed the most recent webcam driver.

Viewing Your Webcam on Your Other Computers

To view live video from a webcam that is connected to one of your other computers, simply go to **My Resources** and double-click the webcam.


My Resources
Shared with Me
Shared with Others
Access all your connected computers and cameras
Laptop - C Drive (offline)
Work - C Drive
Laptop - Desktop Folder (offline)
Laptop - My Documents (offline)
Work - Desktop Folder
Work - My Documents
Laptop - Desktop (offline)
Work - Desktop
Work - Video Camera
Double-click the webcam you want to view.

A webcam window opens on your computer, displaying the live video. The webcam view stops after 20 minutes. To start it again, click the **Play** button in the webcam window.

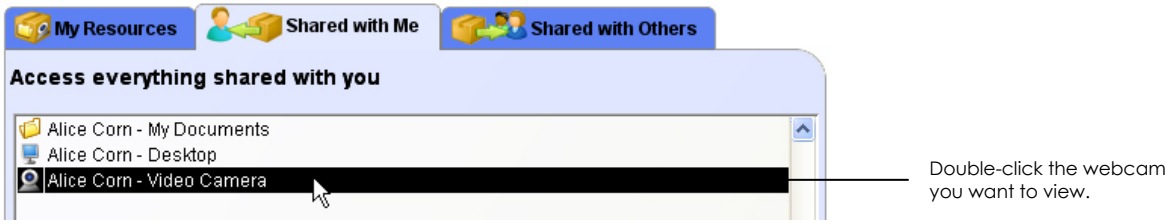
Letting Others View Your Webcam

You give others access to your webcam in the same way you give them access to any files on your computer.

Viewing Other People's Webcams

Once someone gives you access to their webcam via MioNet, you can view it on your computer with ease.

Go to the **Shared with Me** tab, then double-click the webcam you want to view.


My Resources
Shared with Me
Shared with Others
Access everything shared with you
Alice Corn - My Documents
Alice Corn - Desktop
Alice Corn - Video Camera
Double-click the webcam you want to view.

A webcam window will open on your computer, displaying the live video. The webcam view will stop after 20 minutes. To start it again, click the **Play** button in the webcam window.

Saving a Webcam Snapshot

You can capture a snapshot from your webcam by clicking **Save Snapshot** and saving it to any of your computers that are online.

SHARING AND VIEWING DESKTOPS

What if you want to share a PowerPoint presentation on your desktop securely with other people or on your other computers? MioNet makes it possible. You can also view other people's desktops with their permission.

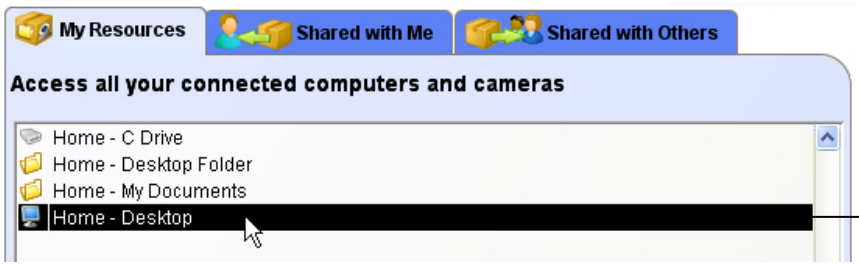
Note: These steps assume that all the computers are already set up with MioNet, as described in ***Setting Up Your Computers for MioNet Sharing***.

Adding a Desktop to "My Resources" List

A desktop is automatically detected when you registered a computer with MioNet. It will be listed under your **My Resources** tab.

Viewing and Accessing Your Desktop on Your Other Computers

To view or access your desktop on one of your other computers, simply go to **My Resources** and double-click the desktop you want to view or access.


My Resources
Shared with Me
Shared with Others
Access all your connected computers and cameras
Home - C Drive
Home - Desktop Folder
Home - My Documents
Home - Desktop
Double-click the desktop you want to view or access

You will be connected to the desktop.

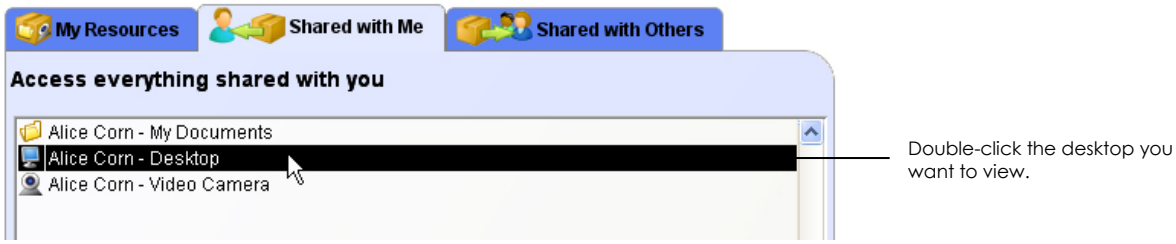
Letting Others View or Access Your Desktop

You give others access to your desktop in same way you give them access to any files or webcams on your computer.

Viewing Other People's Desktops

Once someone gives you access to their desktop via MioNet, you can view or access it on your computer with ease.

Go to the **Shared with Me** tab, then double-click the desktop you want to view.


My Resources
Shared with Me
Shared with Others
Access everything shared with you
Alice Corn - My Documents
Alice Corn - Desktop
Alice Corn - Video Camera
Double-click the desktop you want to view.

Remote Desktop Settings

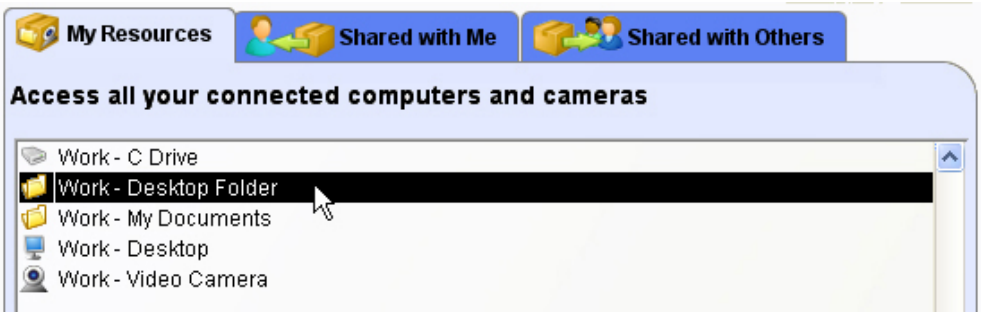
MioNet allows you to change the settings when viewing and/or sharing remote desktops. With the remote desktop Control Panel, you can change the controlling user, the scaling, and color quality of any desktop you are viewing. If you want to take a snapshot of the screen, you can simply click the **Snapshot** button under **Actions**.

In case you want a full screen viewing of the desktop without the remote desktop control panel, simply click on the MioNet icon. To restore the Control Panel, just click the icon again.

GIVING SOMEONE ACCESS TO EVERYTHING ON YOUR DRIVE

If you need to share all or most of the content on your computer with someone else remotely, you can share your whole drive with that person. This lets the other person access everything on your computer, without you having to setup access to each item individually.

1. Go to the **My Resources** tab.
2. Select the drive you want to share.
3. Right-click and choose **Share with** from the pop-up menu.



4. In the dialog that appears, select the person you want to share the drive with, then click **OK.**
   - *If the person is not listed, but is a MioNet user,* you can click **Find MioNet user** to locate him/her. You will need to have his/her username or email address.
   - *If the person is not a MioNet user,* you can invite him/her to share your file, by clicking **Invite new person.** Simply provide an email address and click **Send Invitation**. If you would like to, you can also customize the message.
5. In the dialog that appears, select the desired permission level, and then click **OK.**

Important: Keep in mind that this person has access to your entire drive, so if you give them the Write permission it means that you are not the only one who can change and delete anything on your drive.

SEARCHING

When content on other computers is accessible to you through the MioNet Application, you can search all of the shared resources at once by using the Windows search tool. This includes folders that other people have shared with you on their computers.

By default, when you search in **My Computer**, it searches all of your MioNet-accessible content. Keep in mind that searching through whole and multiple drives takes some time.

1. Double-click the **My Computer** icon on your desktop.

   Notice that anyone else's drives that contain resources to which you have been granted MioNet access are listed under Network Drives.

2. Click the **Search** button, select and enter the criteria you are looking for, and then click **Search.**

STARTING, STOPPING, AND SIGNING OUT OF MIONET

If you want to close the application on your desktop, but still have the MioNet Application running so that your resources are still available remotely, you can Sign Out. To shutdown the MioNet software so that resources are not available remotely, you will need to stop MioNet.

Making MioNet Start Up Manually Instead of Automatically

If you do not want MioNet to start automatically when you start your computer, you can change the **Startup Type** to **Manual**:

- ***Windows XP Users:***
  - From the **Start** menu, choose **Control Panel > Administrative Tools** > **Services**.
  - Scroll down to **MioNet Server** and select it. Then, right-click **Properties** and change the **Startup Type** to **Manual**.

- ***Windows 2000 Users:***
  - From the **Start** menu, choose **Control Panel** > **Administrative Tools** > **Services**.
  - Scroll down to **MioNet Server** and select it. Then, right-click **Properties** and change the **Startup Type** to **Manual**.

Starting or Restarting MioNet

To restart MioNet:

- From the **Start** menu choose **Programs** > **MioNet** > **Start MioNet**.

Stopping MioNet

To stop MioNet:

- From the **Start** menu choose **Programs** > **MioNet** > **Stop MioNet**.

Once MioNet is stopped, none of the shared resources will be accessible to others remotely until you start MioNet again, or restart your computer.

Signing Out of MioNet

To sign out of MioNet, choose **File** > **Sign Out** or right-click on the tray icon and click **Sign Out.** To restore the window to the desktop, double-click the MioNet Logo in the icon tray, and input your username and password.

MANAGING YOUR SHARED RESOURCES

How to Stop Sharing a Resource with Someone

When you no longer want to share a resource with someone, you can select his or her name under the resource and click **Remove**.

1. Go to the **Share with Others** tab.
2. Locate the resource and double-click it if necessary to see the names of people that have access to it.

3. Select the name of the person with whom you want to stop sharing and click the **Remove** button.

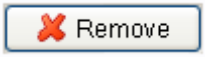
How to Stop Making Specific Resources Accessible

If you no longer want a resource to be accessible to other MioNet users, you can remove it from the **Share with Other** tab. You can also stop your own webcams and drives from being accessible on your other computers.

Removing a Resource from Share with Others

To remove resources that you have shared with others:

- Go to the **Share with Others** tab, select the folder, desktop, drive, or webcam, and then click the **Remove** button.



Removing a Webcam from My Resources

If you no longer want a webcam to be accessible on your other computers:

1. Disconnect the webcam from your computer.
2. Choose **File** > **Preferences**.
3. In the Preferences dialog, click **Scan for Cameras and New Devices...**

The webcam will no longer appear on the **My Resources** and **Share with Others** tabs.

Removing a Computer from MioNet Access

If you no longer want a computer to be accessible with MioNet, uninstall MioNet on that computer:

- From the **Start** menu, choose **Programs** > **MioNet** > **Uninstall MioNet**.

Alternatively, if you want to keep MioNet installed but remove access to it from another one of your own computers, you can use the **Remove Selected Computer** command instead:

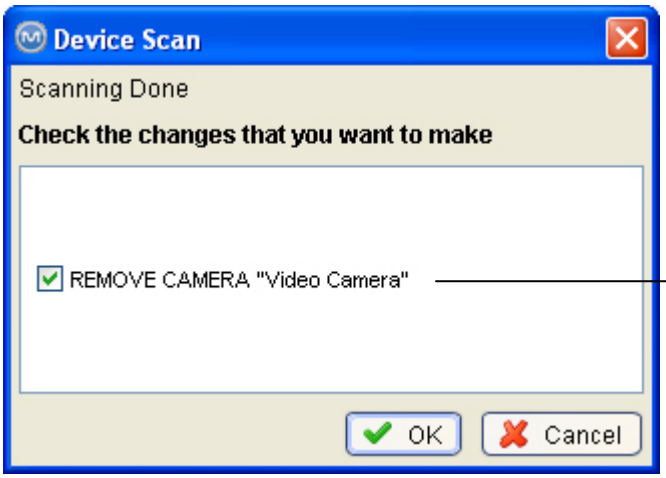
1. Stop MioNet on the computer to which you want to remove access.
2. Go to MioNet on your other computer, and then:
    a. Select the drive you want to remove.
    b. Choose **File** > **Remove Computer**.

    The computer is removed from the **My Resources** tab.

Updating MioNet When You Add or Remove a Drive

When adding or removing a drive on a computer, a scan is needed by the MioNet Application to detect changes:

1. Choose **File** > **Scan for Cameras and New Devices...**



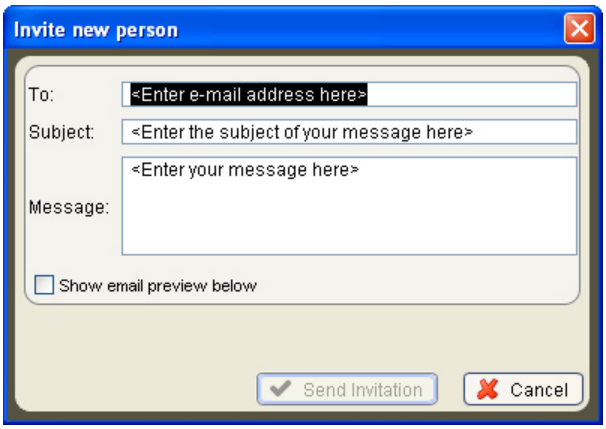
After scan is complete, any device changes will be listed. This is an example of a new camera added.

INVITING FRIENDS TO USE MIONET

To exchange secure remote access to shared resources with friends, your friends need to have MioNet installed. MioNet helps you send them an email that provides a link so they can download and try MioNet for free.

1. Click the **Invite New User** button.

2. In the email window that appears, enter your friend's email address, and edit the subject line and message if you'd like to.



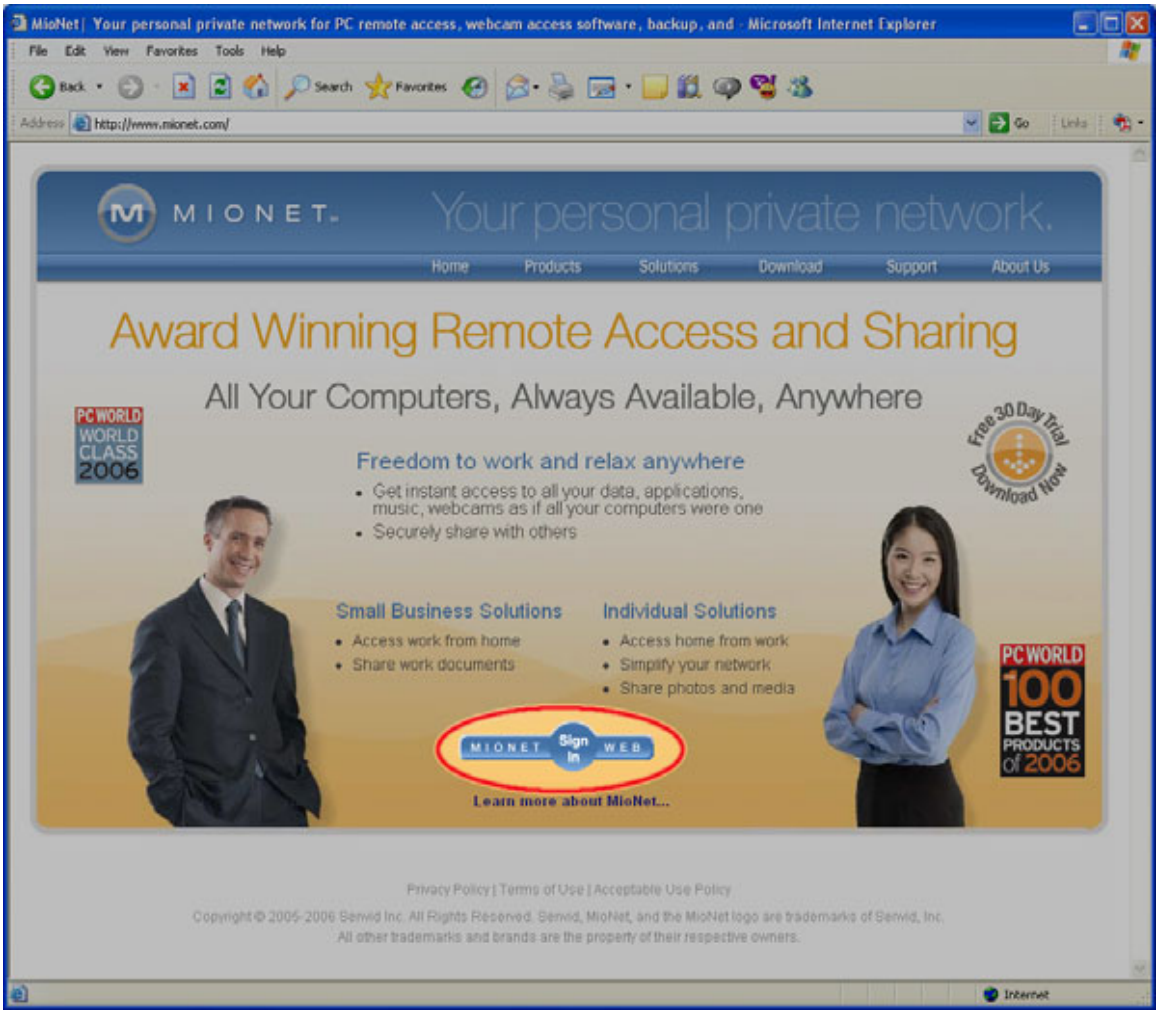
3. Click **Send Invitation**.

MIONET WEB

MioNet Application provides the most advanced set of features and file integration when our client software is installed on each computer. In addition, MioNet Web provides remote access through a web browser. Remote access, remote desktop, and shared files can be accessed from any computer with web browser and Internet connection. MioNet Web is the solution to allow users to gain access to all of their MioNet resources from anywhere.

Opening MioNet Web

To access the MioNet Web, go to **http://www.mionet.com** and click on **MioNet Web Sign-In** or go to **http://www.mionet.com/mionetweb** and Sign-In:


MioNet | Your personal private network for PC remote access, webcam access software, backup, and - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Address http://www.mionet.com/
MIONET.
Your personal private network.
Home
Products
Solutions
Download
Support
About Us
Award Winning Remote Access and Sharing
All Your Computers, Always Available, Anywhere
PC WORLD WORLD CLASS 2006
Free 30 Day Trial Download Now
Freedom to work and relax anywhere
Get instant access to all your data, applications, music, webcams as if all your computers were one
Securely share with others
Small Business Solutions
Access work from home
Share work documents
Individual Solutions
Access home from work
Simplify your network
Share photos and media
PC WORLD 100 BEST PRODUCTS of 2006
MIONET Sign In WEB
Learn more about MioNet...
Privacy Policy | Terms of Use | Acceptable Use Policy
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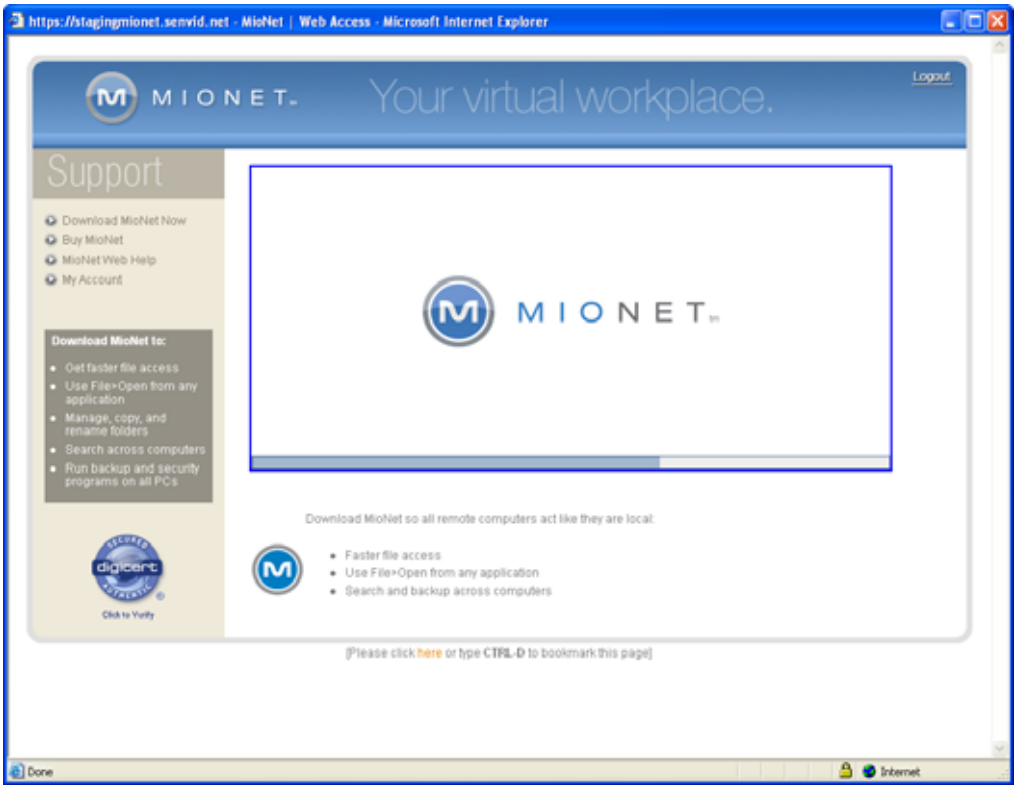
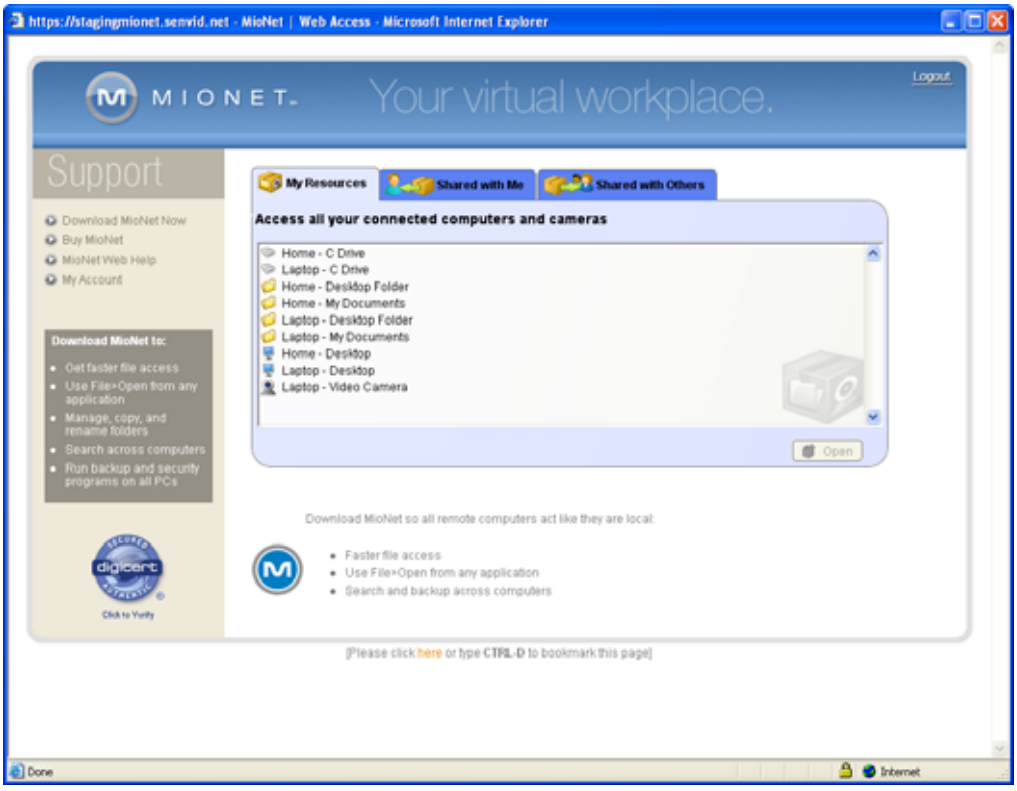
All other trademarks and brands are the property of their respective owners.
Internet

After you sign in, MioNet Web will use required plug-ins. Please answer Yes for any security warnings about allowing MioNet plug-ins.


https://stagingmionet.senvid.net - MioNet | Web Access - Microsoft Internet Explorer
MIONET
Your virtual workplace.
Logout
Support
Download MioNet Now
Buy MioNet
MioNet Web Help
My Account
Download MioNet to:
Get faster file access
Use File>Open from any application
Manage, copy, and rename folders
Search across computers
Run backup and security programs on all PCs
Download MioNet so all remote computers act like they are local:
Faster file access
Use File>Open from any application
Search and backup across computers
[Please click here or type CTRL-D to bookmark this page]
Done
Internet

Once you have finished, MioNet Web will be opened in the web browser window. Using MioNet Web is the same as MioNet application, except it is in a web browser window.



BILLING AND PAYMENTS

As the end of the introductory Trial period approaches, you will receive several messages inviting you to sign-up for a MioNet subscription.

Payments

To ensure customer security, MioNet uses Element5, a professional service specializing in secure online financial transactions, to process payment information.

The purchase page can be accessed by either clicking on an alert or Signing In to the **My Account** web page and clicking **Proceed to Purchase** link. The purchase area will contain the necessary information to process your MioNet order. After the transaction has been completed, an e-mail will be sent to you in confirmation of the purchase. The **My Account** web page details will be updated to display the membership date and subscription type.

Payment for the MioNet subscription can be made at any time within the Trial period but the subscription will begin on the day of payment.

Limited Accounts

If no subscription has been purchased by the time the Trial period has ended, the MioNet service will be limited to the functionality in the MioNet free version. The free version of MioNet allows users to access their resources across their Local Area Network (LAN) and view content others are sharing with them. However, sharing resources over the Internet will no longer be allowed.

Once a MioNet account becomes limited we will provide reminders throughout the application with links to the Purchase web page. Attempting to use premium functions now will display a message with a link to purchase.

If a customer chooses not to renew the account, the account will become a MioNet Basic account. This is similar to an expired Trial User's account.

MANAGING YOUR MIONET ACCOUNTS

Retrieving a Forgotten Password

1. Go to **www.mionet.com** and click on **My Account** in the **Support** menu.
2. Click **Forgot password?**
3. Enter your username or email address and click **Email my password**.
   Your password will be emailed to you.

Changing a Password

1. Go to **www.mionet.com** and click on **My Account** in the **Support** menu.
2. Sign In with your user information.
3. Click **Change Password** under **Registered Users.**
4. Input your old and new passwords, then click **Submit.**

Updating Your Email Address

To change your registered email address:

1. Go to **www.mionet.com** and click on **My Account** in the **Support** menu.
2. Sign In with your user information.
3. Click **Edit Profile.**
4. Enter your new email address and click **Submit.**

Uninstalling the MioNet Application

From the **Start** menu, choose **Programs** > **MioNet** > **Uninstall MioNet**. Follow the onscreen instructions to complete the uninstalling process.

Upgrading the MioNet Application

MioNet will automatically update itself as long as you are connected to the Internet. If you are not connected, it will be updated once you are back online.

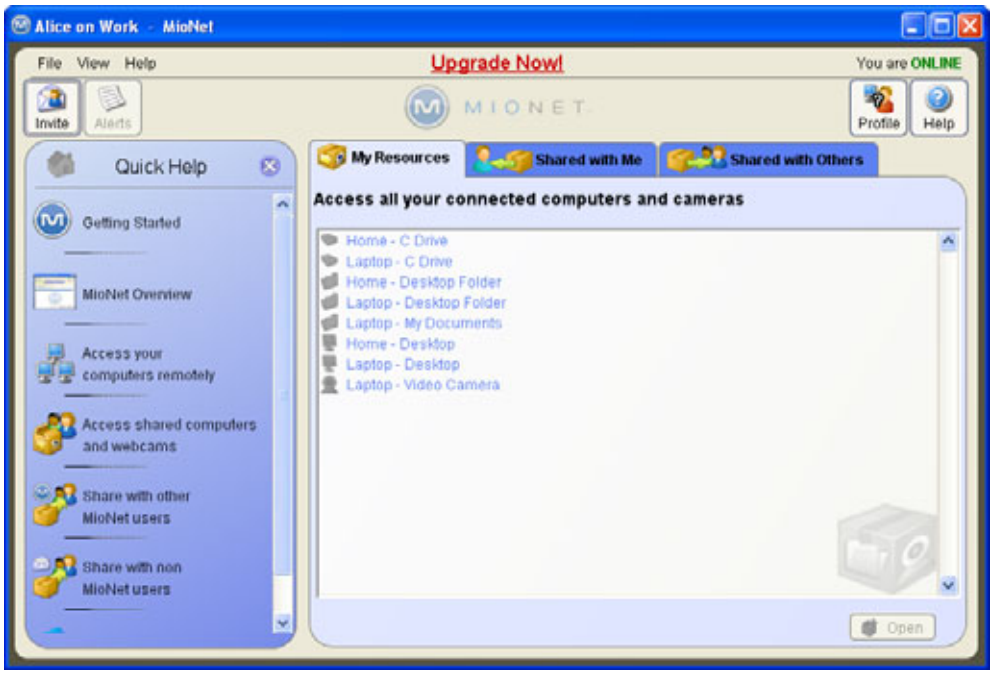
To find your MioNet Application version number, choose **Help** > **About**. The version number is displayed in the window that appears.

Limited version of MioNet

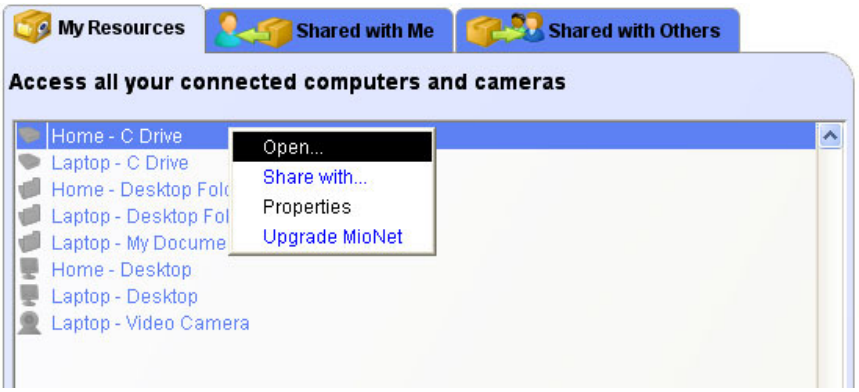
There are two versions of MioNet: Full and Limited. The full functionality version is available during the free trial. Subscribe to MioNet to continue to use the full version after your trial period. If you do not subscribe, the limited version of MioNet will be available. You can upgrade to the full version by clicking on the upgrade now link in the MioNet interface. The following table lists the resources that can be accessed using the free limited version of MioNet.

Limited Version of MioNet	Wide Area Network	Local Area Network
Receive Remote Desktop from Others	Yes	Yes
Receive Files System from Others	Yes	Yes
Receive Webcam from Others	Yes	Yes
Use Own Remote Desktop	No	Yes
Use Own Files System	No	Yes
Use Own Webcam	No	Yes
Share Remote Desktop with Others	No	No
Share Files System with Others	No	No
Share Webcam with Others	No	No

MioNet interface will reflect the limited status. "Upgrade Now" link will also be available in the limited version MioNet interface. Resources unavailable in the limited version of MioNet will be displayed in blue color.



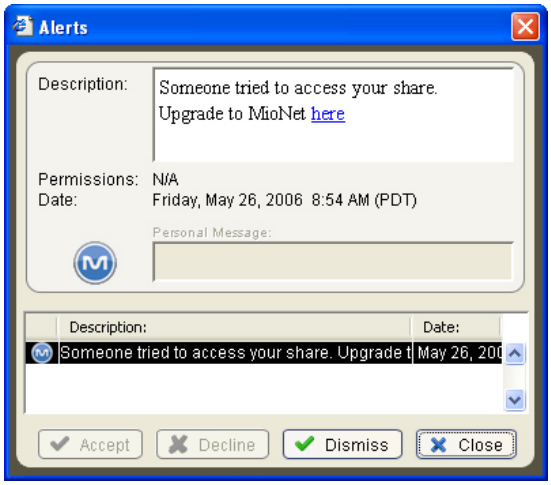
Menu items that are unavailable with the limited version will be displayed in blue color. An option to subscribe to MioNet will also be available in this menu.



When a user tries to access function unavailable in the limited version of MioNet , an upgrade MioNet message will be displayed.

Upgrade MioNet
You currently do not subscribe to the MioNet remote access functionality, please click here to subscribe
OK

In the event a trial or full version MioNet user attempts to access a limited user's share, the limited user will receive an alert.



Resources for users with limited version of MioNet will appear with blue text to indicate they will be unavailable with the limited version.

My Resources
Shared with Me
Access everything shared with you
Ann Gelic - My Documents
Alice Corn - Desktop
Alice Corn - Video Camera
Ann Gelic - Video Camera

When you attempt to access a limited user's resources, a suitable message will be shown:

Owner needs to upgrade
The owner of this desktop does not currently subscribe to MioNet sharing functionality.
When they upgrade their service, you will receive access.
OK

SECURITY TIPS

MioNet provides secure features enabling you to share your digital files safely. We also suggest that you do the following:

1. Keep your Password secure! And choose your password wisely.
   MioNet requires that passwords have at least 8 characters. When selecting your password, try not to use your name or other words that appear obvious. We also strongly recommend that your username and password be different.

2. Make sure you are granting the right permissions to the right people. Be cautious in giving someone administrative permission to a resource because it allows that person to control others' access to your resource.

3. Lock your computer when you are away. Remember that because you have access to others' computers, leaving your computer unattended will also leave those external systems vulnerable.

4. When sending Invitations or finding MioNet users, make sure the e-mail and/or username is accurate.

5. Sharing computers drives with others is a very powerful feature. Make sure you want to share the entire drive rather than a few folders.

6. Do not accept MioNet Alert notices from people you do not know.

7. Make backups of your data. If you provide "write" permissions to others, they have the ability to make changes to the data. They also have the ability to make copies of the files and distribute them.

WINDOWS POWER SAVING MODES

The MioNet Application is incompatible with some Windows power saving modes. Additionally, the MioNet Application is best used with an always-on Internet connection and certain Windows power settings will interfere with that connection. In situations where a power saving mode is required we recommend stopping and staring MioNet upon recovery. Most power saving modes are pre-set in laptop computers.

Standby Mode

Standby is a Windows power saving mode designed to place a computer into the lowest possible power consumption. The hard drives are turned off, as is the monitor, the processor operates at minimal levels, and most peripheral components (modem and network adapter) are turned off. Many laptops will enter Standby when the lid is closed.

Hibernate Mode

Windows Hibernate is a deeper power saving mode. Hibernate will use part of the hard drive to write information about the current running state of Windows and then shut down the computer. Upon recovery, Windows will return to the state before Hibernation. This differs from a shut down because Windows will save and then reopen all documents and programs without user intervention.

Configuring Windows Power Saving Modes

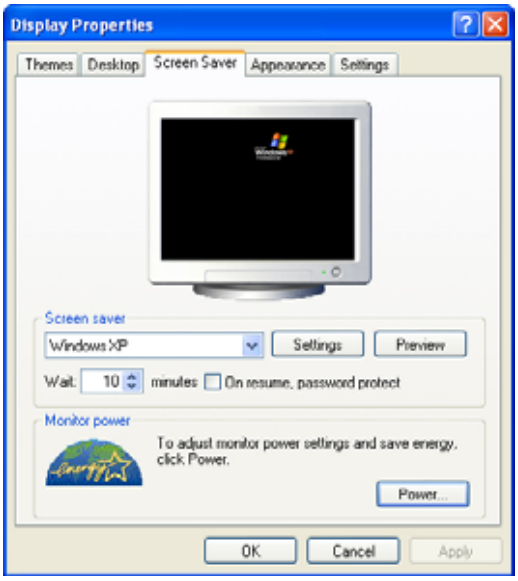
Understanding that power saving modes are necessary for laptops under certain conditions to prevent data loss, we recommend the following settings: (The following information should be considered MioNet guidelines and be adjusted for individual)

If you want your computers accessible, you need to set the power settings to "Never" for "System standby" and "System hibernate".

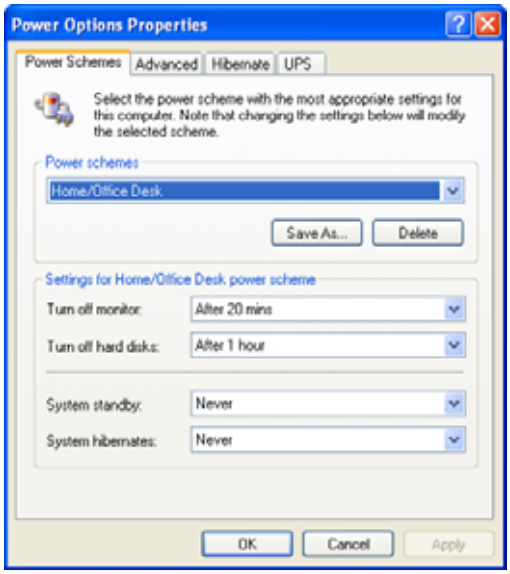
Power Saving Mode Setup

Windows XP

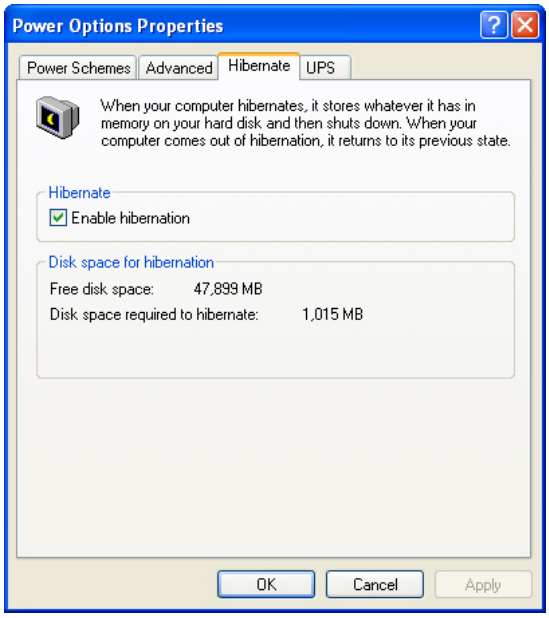
To access the settings to the power savings modes, go to the **Start** menu, choose **Programs** (or **Program Files**) > **Settings** > **Control Panel**, then click the **Display** icon and choose the **Screen Saver** tab.



Click the **Power…** button at the bottom of Display Properties to bring up Power Options Properties.

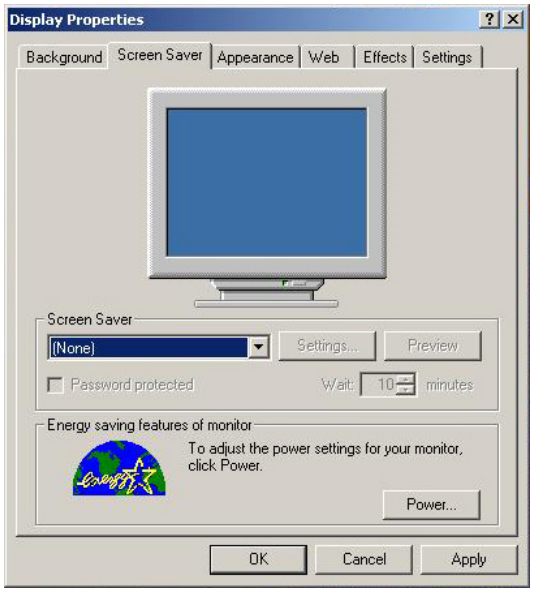


The **Power Schemes** tab controls the majority of Windows power saving modes while the **Hibernate** tab contains the settings to enable or disable the Hibernate mode.

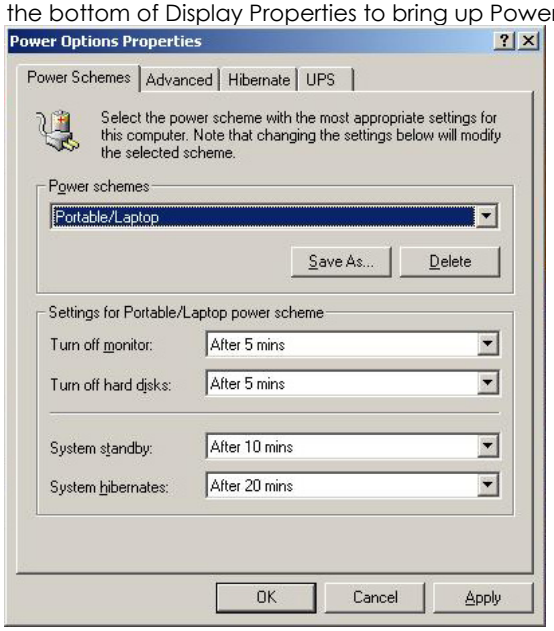

Power Options Properties
Power Schemes
Advanced
Hibernate
UPS
When your computer hibernates, it stores whatever it has in memory on your hard disk and then shuts down. When your computer comes out of hibernation, it returns to its previous state.
Hibernate
Enable hibernation
Disk space for hibernation
Free disk space: 47,899 MB
Disk space required to hibernate: 1,015 MB
OK
Cancel
Apply

Windows 2000

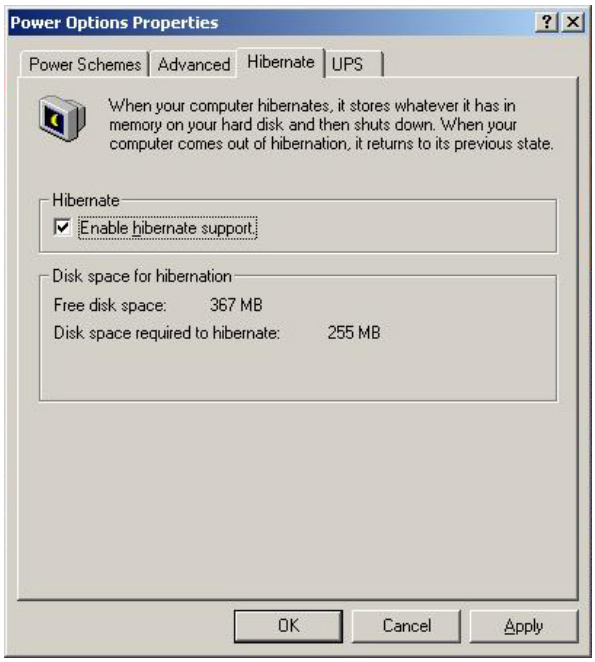
To access the settings to the power savings modes, go to the **Start** menu, choose **Program Files** > **Settings** > **Control Panel**, then click the **Display** icon and choose the **Screen Saver** tab.



Click the **Power…** button at the bottom of Display Properties to bring up Power Options Properties.



The **Power Schemes** tab controls the majority of Windows power saving modes while the **Hibernate** tab contains the settings to enable or disable the Hibernate mode. Users should note Windows 2000 does not as many options as Windows XP in configuring laptops.


Power Options Properties
Power Schemes
Advanced
Hibernate
UPS
When your computer hibernates, it stores whatever it has in memory on your hard disk and then shuts down. When your computer comes out of hibernation, it returns to its previous state.
Hibernate
Enable hibernate support
Disk space for hibernation
Free disk space: 367 MB
Disk space required to hibernate: 255 MB
OK
Cancel
Apply

CUSTOMER SUPPORT AND ONLINE HELP

Accessing MioNet Help on the Web

The **Online Help** command in the MioNet Application takes you to the MioNet Support page, which provides frequently asked questions and answers (FAQs), a KnowledgeBase, and information on how to contact Customer Support. To open this help, choose **Help** > **Online Help**.

Contacting Customer Support

If you need to get in touch with Customer Support, you can:

1. Go to **www.mionet.com** and click on **Knowledgebase** in the **Support** menu. Choose **Submit support request** and fill in the form on the page provided.

2. Contact customer support by emailing **support@mionet.com**.